POLISHED CONCRETE MAINTENANCE PROGRAM

A Custom 1-Year Commercial Contract — Designed by Shawn Bullock, CEO

3× ACI Award Winner • Green Umbrella Certified • 25+ Years Experience

POLISHED CONCRETE · INVESTMENT PROTECTION

The Investment You Made Deserves Protection.

Polished concrete is a premium commercial flooring investment — but without scheduled professional maintenance, it deteriorates **silently and steadily**, eroding value with every passing month.

12–18

Months

Until visible sheen loss begins without maintenance

3×

Higher restoration cost vs. proactive maintenance

60%

Of slip-and-fall incidents tied to improperly maintained floors

$0

Cost of a no-commitment site assessment with Absolute Concrete Flooring

Polished concrete is ***not a set-it-and-forget-it investment.*** It requires expert, scheduled care — or the surface that impressed on day one becomes a liability for your business, your tenants, and your bottom line.

Introducing the Program

A Program Built for One Purpose: Protecting Your Polished Concrete Investment.

01

Custom-Designed

Not a franchise plan. Built from scratch by Shawn Bullock with 25+ years of field expertise.

02

1-Year Contract

Annual agreements providing budget predictability, rate locks, and priority scheduling.

03

Commercial Only

Exclusively available to commercial properties — office, retail, medical, industrial, hospitality, and more.

04

Polished Concrete Required

Properties must have polished concrete already installed. This is a maintenance program, not an installation program.

Eligible Commercial Properties

- Office buildings & corporate campuses
- Retail centers & showrooms
- Warehouses & distribution facilities
- Medical & healthcare facilities
- Hospitality venues & hotels
- Educational institutions
- Government & municipal buildings
- Multi-tenant industrial properties

TWO REQUIREMENTS TO QUALIFY

1. **Commercial property** ✓
2. **Polished concrete already installed** ✓

⚠ Residential properties and properties without existing polished concrete are not eligible for this program.

CONTRACT SCOPE

This is a **maintenance program** — not installation. Polished concrete must be in place before service begins.

Three Tiers. One Standard of Excellence.

All packages are annual 12-month contracts — rates locked for the full term

Essential | Professional | Premium

Essential Maintenance

4 Visits / Year

CORE SERVICES INCLUDED

- Surface inspection & assessment
- Machine burnishing & diamond pad maintenance
- Scratch & scuff removal
- pH-neutral cleaning & densifier application
- Written condition report
- Priority scheduling

ANNUAL CONTRACT — 12 MONTHS

Designed by Shawn Bullock — 3× ACI Award Winner

Professional Maintenance

MOST POPULAR

6 Visits / Year

EVERYTHING IN ESSENTIAL, PLUS:

- Surface inspection & assessment
- Machine burnishing & diamond pad maintenance
- Scratch & scuff removal
- pH-neutral cleaning & densifier application
- Written condition report & priority scheduling

+ PROFESSIONAL UPGRADES

- Full mechanical scrubbing
- Guard / sealer reapplication
- Slip-resistance testing & certification
- Dedicated account manager

ANNUAL CONTRACT — 12 MONTHS

ACI Award Winner | Green Umbrella Certified

Premium Performance

12 Visits / Year

EVERYTHING IN PROFESSIONAL, PLUS:

- Surface inspection, burnishing & reporting
- Full mechanical scrubbing & guard/sealer reapplication
- Slip-resistance testing & dedicated account manager

+ PREMIUM EXCLUSIVES

- Full re-polish cycle (1× annual)
- Stain treatment & deep remediation
- Gloss monitoring with photo documentation
- 48-hour emergency response
- Quarterly executive reports

ANNUAL CONTRACT — 12 MONTHS

3× ACI Winner | Green Umbrella Certified | 25+ Yrs Experience

Polished concrete must be installed prior to contract. Maintenance scope only — commercial properties only.

Package Comparison at a Glance

All packages are annual contracts. Rates locked for the full 12-month term.

FEATURE	Essential	Professional	Premium Performance
Visits per Year			
Surface Inspection	✓	✓	✓
Machine Burnishing	✓	✓	✓
Scratch & Scuff Removal	✓	✓	✓
Written Condition Report	✓	✓	✓
Priority Scheduling	✓	✓	✓
Mechanical Scrubbing	—	✓	✓
Slip-Resistance Testing	—	✓	✓
Dedicated Account Manager	—	✓	✓
Full Re-Polish Cycle	—	—	✓
48-Hr Emergency Response	—	—	✓
Quarterly Executive Reports	—	—	✓
CONTRACT TERM	12 Mo	12 Mo	12

ANNUAL CONTRACT

COMMERCIAL ONLY

ANNUAL MAINTENANCE LIFECYCLE

How the Maintenance Cycle Works



MONTH 1

Site Assessment

Initial condition evaluation, baseline documentation & service plan confirmed

MONTH 3

First Maintenance Visit

Burnishing, surface inspection & condition report issued

MONTH 6

Mid-Year Service

Deep clean, guard/sealer check & slip-resistance testing (Professional+)

MONTH 9

Third-Quarter Visit

Surface treatment & photographic documentation update

MONTH 12

Year-End Review

Full annual report, re-polish cycle (Premium) & renewal planning

Proactive. Predictable. Professional.

Premium clients receive monthly touchpoints throughout the year. Emergency response within 48 hours for covered incidents.

EXPERT CREDENTIALS

Not Just a Service. A Signature Program.

The Polished Concrete Maintenance Program was created and is personally overseen by **Shawn Bullock** — one of the most decorated professionals in the concrete flooring industry.

RECOGNITION

3×

ACI Award Winner

American Concrete Institute — the industry's most prestigious recognition.

CERTIFICATION

GREEN UMBRELLA

Certified Craftsman

Commitment to environmentally responsible flooring practices.

EXPERIENCE

25+

Years of Industry Experience

Hundreds of commercial concrete projects across every sector.

> *"Crafted by industry expertise. Backed by proven results."* — **Shawn Bullock, CEO | Absolute Concrete Flooring**

CONTRACT TERMS

Simple and Transparent

- **1-Year (12-month) agreement** — all packages
- **Rates locked for the full contract term** — no mid-year increases
- **Monthly or annual payment options**
- **Priority scheduling** for all contracted clients
- **Auto-renewal** with 30-day written cancellation notice
- **60-day written notice** required for early termination

Annual Contract — 12 Months

- **Commercial properties only** — no residential
- **Polished concrete must be installed** prior to contract
- **Maintenance scope only** — restoration, overlays, or grinding require a separate agreement
- **Initial site assessment** conducted before service begins
- **Out-of-scope work** quoted separately via dedicated proposal

Separate quote required for out-of-scope work

All contracts are reviewed and overseen by **Shawn Bullock, CEO** — ensuring every client receives a program built to the highest standard.

Why Absolute Concrete Flooring

CLIENT PROMISE

Let's Protect What You've Built.

The Polished Concrete Maintenance Program — Exclusively for Commercial Properties.

1. Schedule a No-Cost Site Assessment
2. Choose Your Maintenance Tier
3. Lock In Your Annual Rate

COMMERCIAL ONLY

1-YEAR CONTRACT

POLISHED CONCRETE REQUIRED